

May 10, 2023

Dear Neighbors

We hope all is well with you and your loved ones. We ask you to please read this letter in its entirety as there is important information about the new fob system at the pool.

We are very excited about our new pool entrance gate and fob system, and we are working on all the details to get our pool ready for the summer 2023. We are pleased to inform you that the cost for the cameras, new gate, and fob system has been covered by the proceeds from pool membership sales! In other great news, the pool will be open 7 days/week this year starting on Saturday, May 27th. The hours will remain the same.

We are no longer issuing card pool passes; instead, you must have your fob in order to enter the pool area. Each unit will receive one fob. The fob is assigned to each unit number and not a specific person. You will not receive a new fob each year. If the unit is sold, the fob stays with the new owner. If you lose the fob, you need to notify the office immediately so we can deactivate the code. You will be able to purchase a replacement fob for \$50. If you feel you need more than one fob, you can purchase extra fobs for \$50. If you are a seasonal member, you must return your fob at the end of the summer.



The reader



Distribution of Fobs:

- You will be able to pick up your fob at the pool on Thursday, May 18th from 2PM to 5PM Friday, May 19th from 10AM to 2PM and also from 6PM to 7PM – Sunday, May 21 from 2PM to 3PM.
- If you are a renter, you will need to contact your landlord to receive your fob.
- The owner needs to notify the Board in writing if someone else is picking up the fob.
- The fob will not be sent via USPS because you will need to sign for your fob.

How the Fobs Work:

- To use your fob to enter the pool gate, simply, hold your fob close to the reader. This will automatically open the gate.
- You must use your fob to enter the pool. This will serve as your login.

- Wait for your turn. Do not enter the pool without using your fob.
- If someone is in front of you, wait until gate closes and use your fob to enter the pool area.
- If anyone is behind you, they must wait and then use their fob to enter the pool area.
- If you are exiting the pool, you should not let anyone in. They need to wait and use their fob.
- If someone is leaving the pool, you should not try to enter the pool without using your fob.
- If you let anyone enter the pool area, that person will become your responsibility.
- To exit the pool, you will simply push the panic bar to open the gate.
- All fobs were tested several times and they are all working.
- If we lose power at the pool, the fob will not work. But we will also not be able to open the pool because the pool system will be down.
- If your fob displays a red dot instead of a white circle, it means that your access to the pool has been denied and you will need to contact Crystal Allen, our property manager, to learn more.

Reasons Your Pool Access Could Be Denied:

- The owner is on the delinquency list.
- The owner received a violation letter and did not take care of the issue.
- You did not follow the pool rules.
- You will be notified at the time you sign for your fob if there is any pending issues to take care of for you to be able to use the pool.

For liability reasons, and as recommended by the pool company, security cameras were installed last year around the pool area. In addition, it was also recommended, for safety reasons, that only people 18 years or older are permitted to be alone at the pool. That being said, anyone under the age of 18 must be accompanied and supervised by an adult. Unfortunately, party rentals at the pool are still not allowed. In addition, due to insurance reasons, individual parties will not be permitted to be scheduled during or after normal operating hours. Each unit can have **no more than a total of 6 people** at the pool unless previously approved by the Board in writing. We will continue to offer a limited number of memberships to residents of local communities this year for \$450.

Due to the increasing number of children's oversized floats in the past, for safety reasons, children **(accompanied by an adult)** will only be allowed to use small floats. Adults will continue to be allowed to use their floats. T.W. Maintenance, INC. will be cleaning the bathrooms twice a week, but we ask you to keep the bathrooms clean. We also kindly ask anyone with small children to place dirty diapers in the trash can outside. As a friendly reminder, keep any food and drink on the tables and clean up after yourself.

Poolman INC. will manage the pool and provide daily service. Due to the shortage of labor and too many issues with lifeguards in the past, we decided to keep the **swim at your own risk** policy. The new gate will provide additional security and will keep those who don't belong in the pool out. The pool company also gave us a list of required signage that will be installed and must be read and respected by everyone attending the pool. It is also very important for you to go over the pool rules with your children. Our goal is for everyone that comes to the pool to have a fun, relaxing, and safe experience at the pool.

Please contact Crystal Allen at 215-942-6621 with any questions or concerns.

HAVE A GREAT, FUN, AND SAFE SUMMER EVERYONE!

Sincerely,

Board of Directors – Sawmill Village Condominium Association Albert Bartuska, Vandrea Ferreira, Charlotte Mullen, and Matthew Shapiro